Nintendo®

Product Returns Checklist

SOFTWARE IS NOT RETURNABLE, UNLESS ORIGINALLY INCLUDED IN A HARDWARE PACKAGE

NINTENDO RETURNS POLICY AND REPAIR WARRANTY

(for all serialized product)

To determine eligibility, store associates should call the Retailer Assistance Hotline at 1-800-255-3788. Enter the serial number found on the bottom or back of the hardware unit.

LESS THAN 3 MONTHS
(from customer purchase date)

FREE REPAIR or return to Nintendo for credit
NOTE: Subject to terms and conditions of product warranty

3 MONTHS TO 1 YEAR
(from customer purchase date)

DO NOT RETURN
FREE REPAIR ONLY
NOTE: Subject to terms and conditions of product warranty

NOT REGISTERED OR OVER 1 YEAR

DO NOT RETURN
REPAIR ONLY
CALL: 1-800-255-3788 for assistance
(store associates only)

Note: Serial number must be scanned and registered at the time of the original sale.

Rev. F

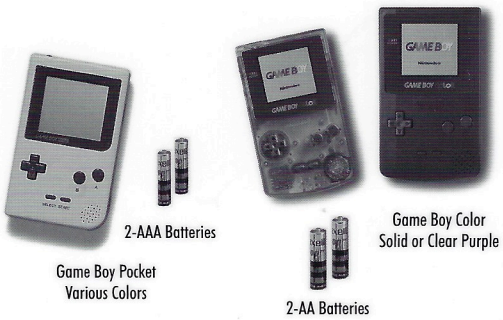
Nintendo®

SERIALIZED PRODUCT

(For full credit, all items must be returned in the original printed packaging, including packaging insert and UPC.***

NINTENDO 64

Control Deck, Printed Packaging and Packaging Insert,* Controller,** AC Power Supply, Stereo A/V Cable.**



GAME BOY POCKET or GAME BOY COLOR

Game Boy Pocket or Game Boy Color, Printed Packaging and Packaging Insert***

GAME BOY CAMERA or PRINTER with Game Link Cable

Game Boy Camera or Printer, Printed Packaging and Packaging Insert***

SUPER NES (New Design)

Control Deck, Printed Packaging and Packaging Insert,* Controllers,** AC Adapter, A/V Cables, and Game Pak***

* Game pak may be included if shown on printed packaging
** Quantity of controllers may vary (see packaging)
*** Credit will not be given if the:
- UPC is missing
- Packaging is missing or incomplete
- Unit in the box is not the same color as shown on the packaging

System	Major Components (No Credit if Missing)	Minor Components (10% Deduction for Each Missing Item)	Other Components (No Deductions)
Nintendo 64 NUS S HB 0 45496 85001 2	Control Deck Printed Packaging*** and Packaging Insert	1 Gray Controller AC Power Supply Stereo A/V Cable	Manual / Poster, etc.
Nintendo 64 Atomic Purple Bundle NUS S NO18 0 45496 85024 1	Control Deck Printed Packaging*** and Packaging Insert	1 Gray Controller 1 Atomic Purple Controller AC Power Supply Stereo A/V Cable	Manual / Poster, etc.
Game Boy Color **Solid Purple:** CGB S PUA 0 45496 71061 3 **Clear Purple:** CGB S SPA 0 45496 71043 9	**Game Boy Color Printed Packaging*** and Packaging Insert**	—	**Manual Batteries**
Game Boy Pocket **Silver:** MGB S VA 0 45496 71028 6 **Red:** MGB S RA 0 45496 71029 3 **Green:** MGB S MA 0 45496 71030 9 **Yellow:** MGB S YA 0 45496 71032 3 **Black:** MGB S KA 0 45496 71033 0 **Clear:** MGB S SA 0 45496 71034 7 **Blue:** MGB S BA 0 45496 71047 7	**Game Boy Pocket Printed Packaging*** and Packaging Insert**	—	**Manual Batteries**
Game Boy Camera **Red:** GBD S RAA 0 45496 71048 4 **Blue:** GBD S BAA 0 45496 71051 4 **Green:** GBD S MAA 0 45496 71044 6 **Yellow:** GBD S YAA 0 45496 71049 1	**Game Boy Camera Printed Packaging*** and Packaging Insert**	—	**Manual**
Game Boy Printer GBP S GB 0 45496 71045 3	Game Boy Printer Printed Packaging*** and Packaging Insert	Game Link Cable	Manual

System	Major Components	Minor Components	Other Components
Super NES Donkey Kong Set **Donkey Kong Country** SNS S HA8X 0 45496 81024 5	Control Deck Printed Packaging*** and Packaging Insert	1 Controller AC Adapter RF Switch Donkey Kong Country Game Pak Subscription Card for free Nintendo Power	Manual / Poster, etc. Game Pak Sleeve
Super NES Killer Instinct Set **Killer Instinct Set** SNS S HA15 0 45496 81042 9	Control Deck Printed Packaging*** and Packaging Insert	1 Controller RF Switch AC Adapter Killer Instinct Game Pak Killer Cuts CD	Manual / Poster, etc. Game Pak Sleeve
Super NES Control Set SNN S HB 0 45496 81057 3	Control Deck Printed Packaging*** and Packaging Insert	1 Controller AC Adapter Stereo A/V Cable	Manual
Super NES Control Set **Yoshi's Island Set** SNN S N021 0 45496 81053 5	Control Deck Printed Packaging*** and Packaging Insert	1 Controller AC Adapter Stereo A/V Cable Yoshi's Island Game Pak Subscription Card for free Nintendo Power	Manual / Poster, etc. Game Pak Sleeve
Virtual Boy VUE S RA01 0 45496 75001 5	Virtual Boy Unit Printed Packaging*** and Packaging Insert	Eyeshade Stand 1 Controller Battery Box Mario's Tennis Game Pak	Manual / Poster, etc. Game Pak Sleeve Batteries

CALL THE NINTENDO RETAILER ASSISTANCE HOTLINE

1-800-255-3788

FOR:

Serial Number Verification
General Information
Product Checklists
Phone Stickers
Brochures

Nintendo®

TM and ® are registered trademarks of Nintendo of America Inc. © 1999 Nintendo of America Inc. P.N. 33338 Rev. F

0 00000 33338 2